



APPLICATION SERVICES



Application Development Services

Application development is complex and dynamic. To meet business needs, leaders must align with an application development services partner that possesses a proven track record, a quality approach to delivering consistent results and the expertise required to drive successful outcomes.

Our Application Development practice specializes in application services that span the full software development life cycle. Through our commitment to superior customer service and a personal dedication to helping our clients achieve success, we maintain a customer satisfaction score that is 20 percent higher than the industry average.

Our team follows one of two approaches to development. In full lifecycle application projects, we assume complete responsibility for analysis, design, implementation, testing and integration of systems. In cooperative development, we work with your IT professionals to jointly analyze, design, implement, test and integrate systems.

Transform your application development into a strategic business advantage:

- Reduce time to market with Agile development systems.
- Future proof strategic business processes with Service Enablement.
- Improve development quality to reduce defects and rework.
- Design and develop new applications in support of business process change.
- Leverage emerging technologies and platforms to enhance capability.
- Enable rapid development using new technologies and accelerators.
- Work to reduce capital expenditure through utility models.



Application Integration Services

Application integration services can offer your business the means to modernize, consolidate, and coordinate operations in your enterprise. iPrimitus application integration services consist of data integration services, enterprise integration services, and systems integration services.

A Complete Solution that Fits Your Business and IT Environment:

- Improved interoperability and business agility.
- Increased integration of new enterprise technology with existing systems.
- Enhanced value from related technology investments.
- Increased standardization and interaction across business functions.
- Lower cost and reduced risk by utilizing COTS applications.
- Reduction in complexity and number of fail points within application architecture.
- Integration architecture roadmap.
- Capacity planning for middleware.



Application Management Services

Growing application dependency and dynamism of the enterprise's business environment require organizations to derive more out of its IT investments in its endeavor to align IT to business objectives. Through a proactive monitoring and performance tuning methodology, we ensure that your business operations are seamless.

Application Management Services brings together an industrialized, globally integrated approach with distinctive analytics capability and leading automation to help companies strategically manage their application portfolios in support of business goals. The status quo has never been our mode of operation – nor our clients. For those seeking to thrive in today's dynamic global and mobile environment, we invite you to visit this site often and learn how our results driven innovations empower teams to outperform productivity, quality and time to market expectations.

Service Value: new analytical approaches and automation techniques to help you optimize business value from your applications estate.

Flexibility: new service consumption models aligned to variable business needs that allow you to increase or decrease consumption due to seasonal or cyclical peak loads with variable pricing models.

Budgetary value: multiple / configurable support options that create opportunities for cost savings.

Our traditional application management services focus on skills and leverage our global centers of excellence.

Our next generation services focus on new application management capabilities and service options.

Management as a Service - leveraging a full range of tools and automation including Service Now and our recently acquired company Fruition Partners.

Application Maintenance - for application package upgrades.

Performance Engineering Services - to optimize applications performance and identify and help mitigate business risks. we keep a sharp focus on user experience.

Database Management Services - helps you optimize your databases to cope with the huge increase in data volumes, and to maintain databases.

Platform Management Services - to address the increasing use of new and modern cloud and mobile platforms and devices now at the heart of business operations.

Emerging Solutions and Techniques for Digital Business - for example agile development practices. API Management and the use of enterprise Software as a Service (SaaS) applications.

Application Modernization Services



We, at iPrimitus provide a variety of application modernization services to address numerous customer-specific problems. iPrimitus's solutions cover the entire spectrum of services:

- Assessment
- Planning
- Strategy definition
- Execution
- Assurance
- Implementation
- Post-implementation support.

A Complete Solution that Fits Your Business and IT Environment

Application Modernization Services, iPrimitus is unlocking capital that CIOs can then redirect to higher-value initiatives — projects that support the business strategy with innovation and differentiation. The results are compelling.

Total cost of ownership (TCO) typically drops by 20 to 30 percent, largely from eliminating obsolete apps, infrastructure and databases.

Risk profile is typically strengthened by 10 to 20 percent, largely by replacing custom apps with COTS.

Agility typically improves by 30 to 40 percent, largely by changing the service mix to cloud, SaaS, managed services and business process services (BPS).

iPrimitus in application development, management and testing makes us uniquely qualified to deliver

End-to-End Solutions: Services to assess, re-platform, revamp, replace and extend legacy applications – including the necessary cloud, data and security services.

Deep Modernization Experience: Leading methodologies and large-scale systems integration experience.

Choice: Flexibility to manage both your traditional IT environment and growing cloud infrastructure.

Advanced Cloud Offerings: a private enterprise cloud for critical needs, plus a cloud management platform for distributing applications across multiple clouds.

New Technology Capabilities: New channels enabled with mobile technology, social interactions and data

Optimization Strategies: Continuous improvement analysis using technology that monitors how people are using applications, determining the need for.

Application Performance Services

iPrimitus Digital Performance Platform, a simple to consume service combining our performance engineering expertise with APM technology to reduce the risk of business impacting failures, while providing operational insights into the user experience and business outputs. This platform works across mobile, internet facing and enterprise technologies to:

- Improve user satisfaction by pro-actively managing their experience
- Eliminate application and business impacting bottlenecks.
- Visualize business performance outcomes.
- Report performance against service level agreements.
- Avoid outages causing business impacting and reputational.

Application Strategy and Governance

Executives need a business-centric application strategy that allows them to manage complex legacy environments while taking advantage of emerging technologies and digital capabilities. They must transform their application portfolio through:

- Innovation to better serve the evolving needs of end users and accelerate business outcomes
- Renovation to improve efficiencies and protect essential core systems
- Integration between the two through a digital bridge

iPrimitus adopts an industry-centric, business focused approach to application strategy that helps organizations optimize their portfolios. iPrimitus provides:

Industry, business and technology expertise: Our subject-matter specialists are backed by broad technology, business and industry experience.

Focus on business outcomes: Our strategy and governance approach engages both business and IT to achieve business outcome goals and objectives.

Proven tools and methodologies: We have developed proven intellectual property, diagnostic tools, and methodologies that can help produce effective results in a timely manner.

Practical roadmap and blueprint advice: We team with organizations to roadmap and blueprint the most effective approach, including the best options for sourcing.

- Improve user satisfaction by pro-actively managing their experience
- Eliminate application and business impacting bottlenecks.
- Visualize business performance outcomes.
- Report performance against service level agreements.
- Avoid outages causing business impacting and reputational.

Database Management Services

iPrimitus Management as a Service for Database provides for the on-going maintenance and monitoring of a client's database estate, ensuring integrity of their data, database security compliance and the avoidance of preventable outages and incidents.

iPrimitus Management as a Service for Database (MaaSDB) is an industrialized, utility based pricing service that delivers maintenance, and proactive support for Oracle, SQL Server and DB2 database environments.

Application Support

Application Support & Maintenance Service ensures your business applications are managed and operated seamlessly to provide secure and high performance platform. Our comprehensive set of frameworks, proven methodologies; domain expertise help enable our customers to achieve:

Faster time-to-market

Improved operational efficiency and reduced cost by decreasing the number and duration of business-critical application outages

Best utilization of improved productivity for strategic initiatives.

iPrimitus's Application Support model is an evolved and proven multi-tiered framework on which our support solutions are based upon that are offer to suit all needs of our customers. Our support model provides high-availability service products. In the leveled support model, organizational functions are placed in an escalation hierarchy with clear lines of demarcation between functions to ensure that responsibilities and duties are clearly defined. Depending on the nature of how many users there are, and how critical it is to your day to day operations, we tailor a solution to meet your exact needs.

Enterprise Solutions

iPrimitus provides end to end services across various set of on premise and on cloud Enterprise Solutions. Our services are designed for addressing today's key business challenges. We leverage our core capabilities, proven methodology, tools, accelerators and best practices for enterprise application transformation. With our right blend of solution approach and domain expertise, we enable customers to drive maximum business value.

Our service capabilities cover the entire life cycle of enterprise applications with core focus in business modules such as Manufacturing, Supply Chain Management (SCM), Financials, Human Capital Management (HCM), CRM, Sales and Distribution etc.

iPrimitus offers the industry's most comprehensive Enterprise Application services portfolio, with strong capabilities in world-leading applications as mentioned below:

PeopleSoft, SAP, Oracle, Microsoft.